

**COURSE**

# Cúram Solution for Child Welfare: Overview

CUR084

**Course Description**

This course provides an overview of the Cúram Solution for Child Welfare, which is a Merative product that is designed for organizations that provide child welfare services. The course also covers two of the six modules that the Solution contains, namely, Intake and Investigation. The course is aimed at anyone who needs an introduction to the Solution for Child Welfare.

**General Information**

**Delivery Method:** Self-paced.

**Audience:** This course is intended primarily for Child Welfare professionals who need to understand the features and functionality of the Cúram Solution for Child Welfare. The course is designed to enable Child Welfare professionals to provide a high-level overview of the solution and compare its out-of-the-box functionality with the processes and requirements of their organizations.

**Topics:** The course covers the following topics:

- The main features and processes of the Cúram Solution for Child Welfare
- The Intake and Investigation modules of the Cúram Solution for Child Welfare
- The "big picture" view of the Solution and the importance of its ability to interoperate with other parts of IBM Social Program Management (SPM).

**Learning Objectives:** After completing the course, learners should be able to:

- Describe the purpose of the Cúram Solution for Child Welfare and recognize the important features of the modular approach.
- Explain the functional interoperations between the following Cúram Child Welfare modules: Intake, Investigation, Case Management, Collaboration, Legal, and Resource Management.
- Recognize the important features of the Cúram Solution for Child Welfare and describe the child welfare caseworker-support features that the solution provides.

- Describe the intake, investigation, case management, legal, and resource management processes.

**Prerequisites:** There are no prerequisites for this course, as it is designed to introduce you to the Cúram Solution for Child Welfare.

**Duration:** Approximately 3 hours

**Skill Level:** Basic