

COURSE

Cúram Solution for Child Welfare: Modules

CUR085

Course Description

This course describes the features and functionality of 4 modules in the Cúram Child Welfare Solution, namely, Case Management, Legal, Collaboration, and Resource Management. This course is suitable for a range of people who work in the child welfare area, including caseworkers, business analysts, and other professionals who work for community-based, governmental, or private sector child care organizations.

General Information

Delivery Method: Self-paced.

Audience: This course is intended primarily for Child Welfare professionals who need to understand the features and functionality of the Case Management, Legal, Collaboration, and Resource Management modules of the Cúram Solution for Child Welfare. The course is designed to enable Child Welfare professionals to provide a high-level overview of each module and compare its out-of-the-box functionality with the processes and requirements of their organizations.

Topics: The course covers the following topics:

- How the Case Management module enables organizations to manage operational and logistical case activities, such as contacts with clients and providers, legal activities, and placement management
- The main features of the Legal module, namely Legal Actions, Directives and Actions, and Legal Status
- How The Collaboration module facilitates an outcome-focused approach through assessments and comprehensive outcome planning and evaluation
- The Resource Management module toolset, which enables organizations to manage the details of affiliated service providers and the services that they provide on behalf of child welfare agencies

Learning Objectives: After completing the course, learners should be able to:

- Provide high-level overviews of the following modules in the Cúram Solution for Child Welfare: Case Management, Legal, Collaboration, and Resource Management.

Prerequisites: There are no prerequisites for this course, as it is designed to introduce you to the Cúram Solution for Child Welfare.

Duration: Approximately 3 hours

Skill Level: Basic