Introduction to the Merative Cúram Platform 8.X: Functional Overview

CUR087

Course Description

This self-paced course introduces learners to the way Cúram facilitates the delivery of social programs and services by the responsible organizations, which is the industry segment that Cúram targets. Cúram offers products that organizations need to provide government-funded social, health, and other services to citizens. The course provides a high-level summary of the Cúram Platform and the Cúram Application Modules. The course explains the Cúram Platform and Application Modules by describing their respective functions in the context of the citizen and social services organization needs that they address. This web-based course has no virtual lab associated with it.

General Information

Delivery Method:	Self-paced.
Audience:	This course is intended primarily for Business Analysts who will work on Merative Cúram implementation projects. The course is also useful for anyone who needs a general overview of the features and functionality of the Cúram Platform V8.X, including testers, project managers, and product administrators.

Topics: The course covers the following topics:
- The unique approach to the delivery of social programs and services that Cúram facilitates.
- How the Cúram suite of products meets the requirements of organizations that deliver social programs and services to citizens.
- The main components of the Cúram Platform and how they meet organization requirements and citizen needs.
- The respective features and functionality of the Cúram Application Modules.

Learning Objectives: After completing the course, learners should be able to:
- Describe the Cúram approach to managing and delivering social programs and services.
- Describe the participant management and case management functionality that the Cúram Platform provides.
- Describe the financial management functionality that the Cúram Platform provides.

- Identify the different components of Cúram Workflow and outline their roles.
- Provide an overview of how communications are handled in Cúram.
- List and describe the following Cúram Application Modules:
  - Cúram Appeals
  - Cúram Business Intelligence and Analytics
  - Cúram Child Welfare
  - Cúram Evidence Broker
  - Cúram Income Support
  - Cúram Income Support for Medical Assistance
  - Cúram Outcome Management
  - Cúram Provider Management
  - Cúram Social Enterprise Collaboration
  - Cúram Universal Access
  - Cúram Verification Engine

Prerequisites: There are no prerequisites for this course, as it is designed to introduce learners to Cúram.

Duration: 5 hours, approximately.

Skill Level: Basic.