COURSE

Merative Cúram Introduction to Evidence

CUR110

Course Description

This course provides learners with an introduction to Evidence in Cúram. It explores the essential concept of Evidence in Cúram, as well as how Evidence relates to Cases. Learners will appreciate what it means to manage Evidence within Cases as well as the significance of what working with Temporal Evidence means in practice.

General Information

Delivery Method: Self-paced Video and Lab Exercises

Audience: This course is designed to help Cúram Business Analysts and other functional/admin personnel to use, and thereby familiarize themselves with, Evidence in the Cúram Platform.

Topics: The course covers the following topics:

- Understanding what Evidence is in Cúram
- Appreciating how different user roles interact with Evidence in Cúram
- The Temporal nature of Evidence and its significance, including the difference between Succession and Correction of Evidence records
- How Evidence attaches to different Case Types and the range of Evidence Management functionality open to the Caseworker

Learning Objectives: After completing the course, learners should be able to:

- Define the meaning of Evidence in Cúram
- Describe how users interact with Evidence
- Discuss how citizens, caseworkers and administrators use Evidence
- Explain where Evidence lives within Cúram Cases
- Define how Person and Case Evidence Types differ
- Outline how to manage Evidence as a caseworker
- Describe how Temporal Evidence behaves and what it achieves

- Explain the conceptual difference between Evidence Correction and Evidence Succession and use the Cúram UI to manage each type of Evidence update

Prerequisites: Before accessing this course, learners would have ideally completed Fundamentals of the Merative Cúram Platform for Business Analysts 8.X (CUR088), or a previous version of the Cúram Business Analyst fundamentals course.

Duration: 4 Hours

Skill Level: Basic