

# Cúram v8.2.2.0 Enhancements

Cúram v8.2.2.0 Enablement Material

June 2026



# Agenda

## Overview of Cúram v8.2.2.0 Enhancements

- Accessibility improvements
- Improvements for screen reader users

CÚRAM

# Cúram caseworker application

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# Accessibility Improvements

# Accessibility Improvements

Cúram v8.2.2.0 contains

## **13 Accessibility improvements**

throughout the Cúram  
caseworker application

These changes will benefit many different types of users of the system.

The following sections detail before and after screens and descriptions (where applicable).

In addition, there are also some technical details regarding the change and if any specific upgrade steps are required.

Note: If a client has customized any of the pages mentioned, these changes made by Merative will need to be taken into consideration in that client's code.

Refer to the External Release Notes for additional details for any of the items listed below.

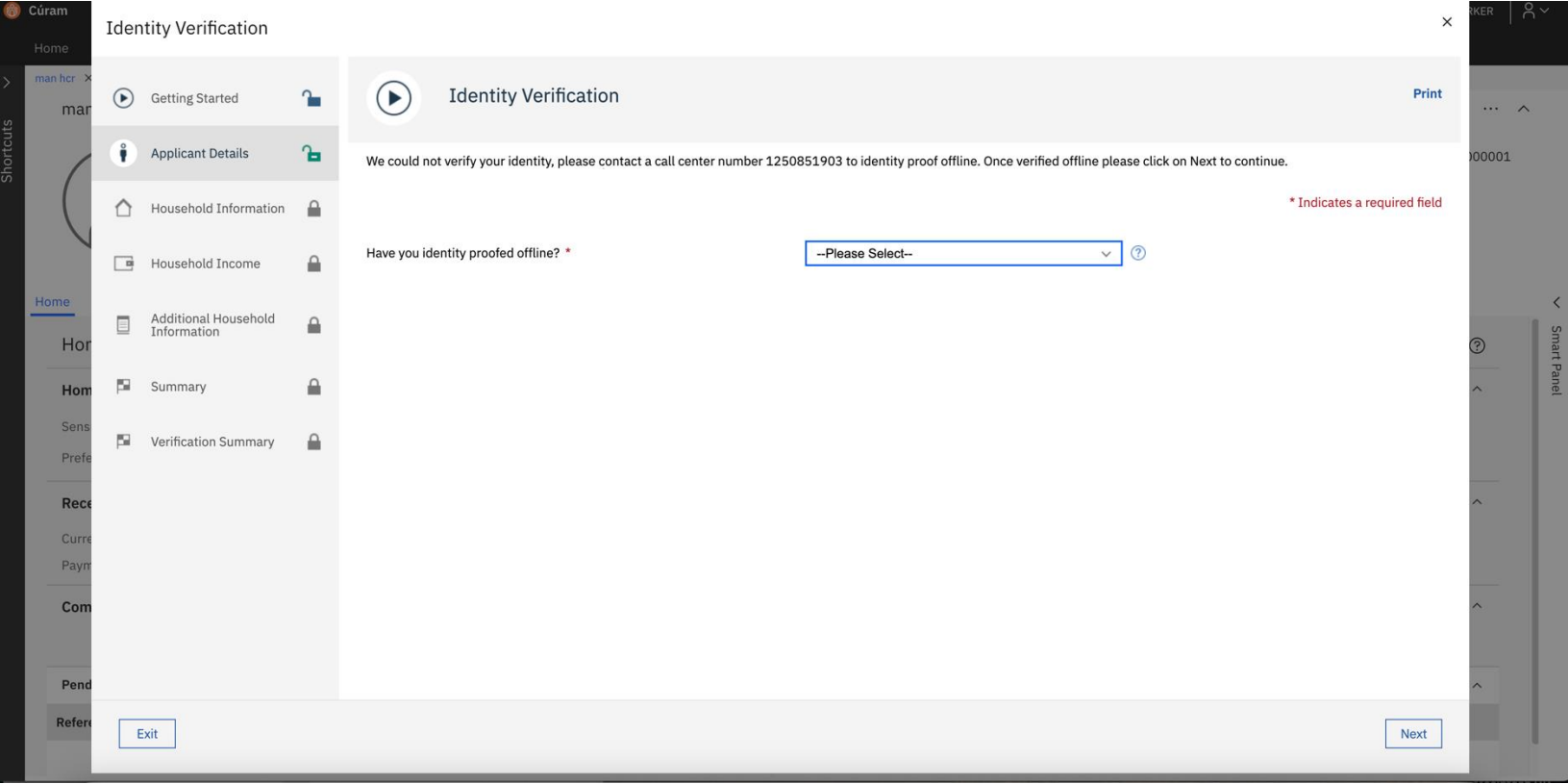
# List of Accessibility Improvements

1. Initial focus should be set on important information when the user navigates to a page in the IEG modal
2. Low contrast on banner search placeholder text when the field receives focus
3. When options in a combobox receive keyboard focus the options have insufficient contrast with its border colour
4. Focus is randomly moved to the main panel elements while selecting tabs after a browser refresh
5. The focus is lost when expanding a list row that contains a dynamic UIM page
6. The iframe title of the Application Search page does not describe its content
7. Improvements for screen reader users (5 items)

1. Initial focus should be set on important information when the user navigates to a page in the IEG modal

**Before 8.2.2.0**

The initial focus is incorrectly set to the first interactive element at the bottom of the form.

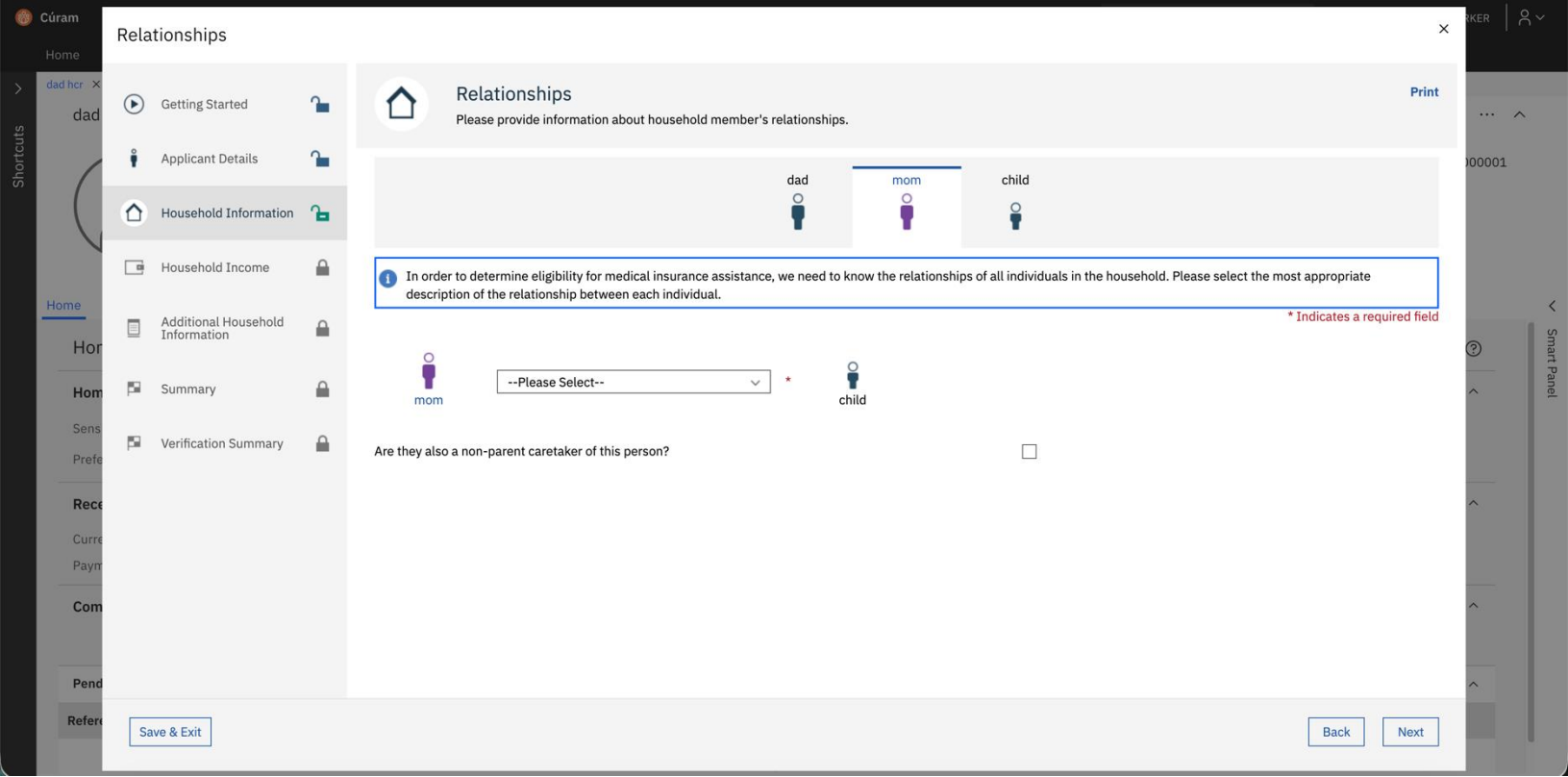


1. Initial focus should be set on important information when the user navigates to a page in the IEG modal

In 8.2.2.0

Focus now moves first to the error summary, if one is present.

If there are no errors, the focus moves to the first instructional text block.



## 2. Low contrast on banner search placeholder text when the field receives focus

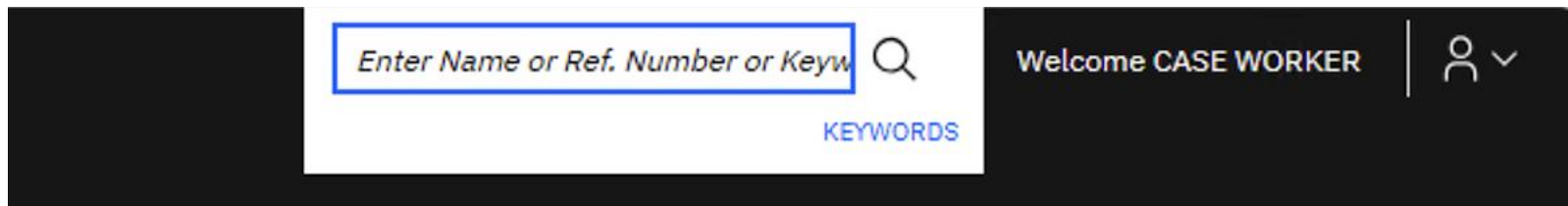
### Before 8.2.2.0

When a caseworker clicks the Search input field in the banner, the placeholder text does not have enough contrast against the background.



### In 8.2.2.0

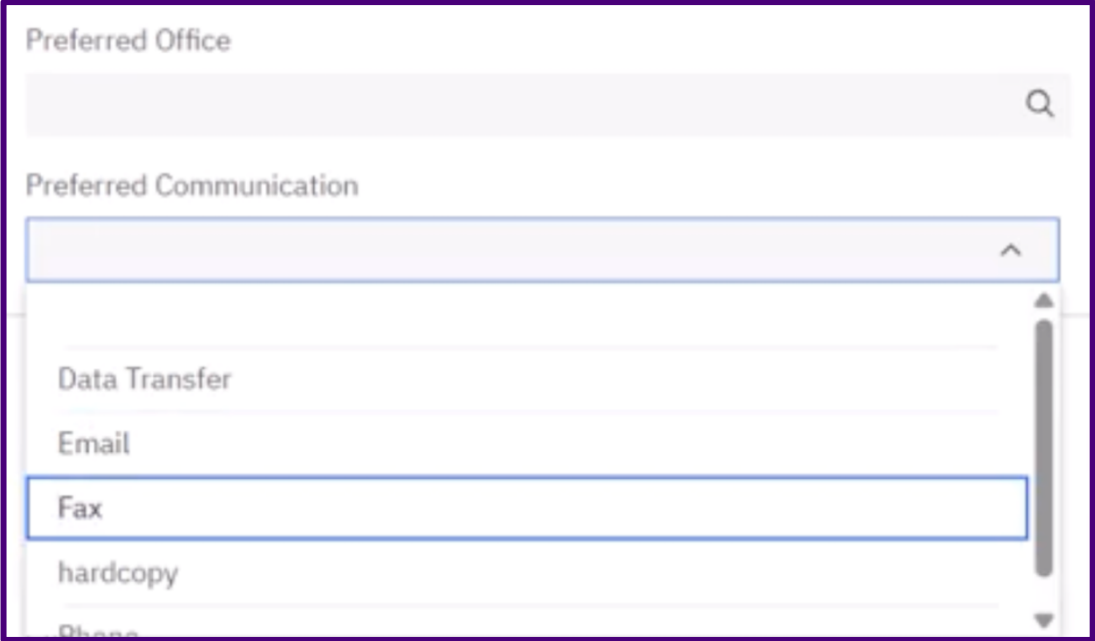
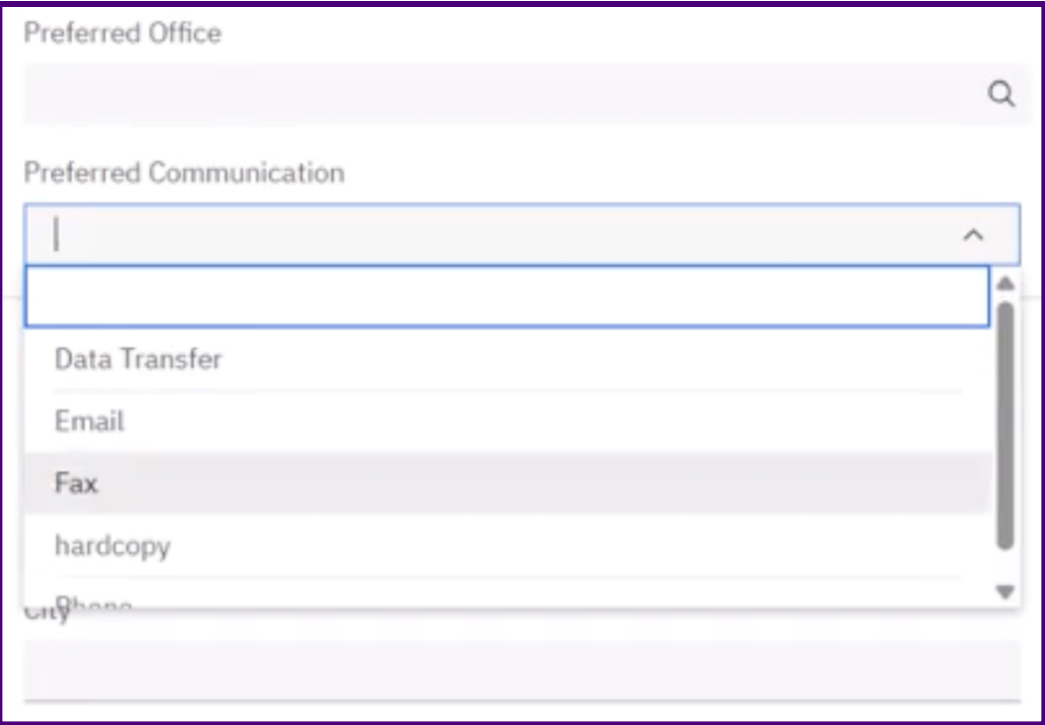
The placeholder text colour in the Search input field is updated to ensure it is clear and readable when the field is focused. The text now uses a darker colour that provides a higher contrast against the background, meeting standard accessibility guidelines for contrast.



### 3. When options in a combo box receives keyboard focus the options have insufficient contrast with its border colour

**In 8.2.2.0**

The focus and hover states for combo box options are updated to meet accessibility standards for non-text contrast. When a user navigates through options using a mouse, the highlighted option is now clearly shaded. When using a keyboard, the option with focus is indicated by a clear blue outline.



The following accessibility improvements are also available in 8.2.2.0

	<b>Problem</b>	<b>Resolution</b>	<b>WCAG</b>
4	Focus is randomly moved to the main panel elements while selecting tabs after a browser refresh	The application is updated to explicitly detect keyboard navigation between tabs. This ensures that focus remains on the correct tab button even after a page refresh or session restoration. The selected tab now correctly retains focus during keyboard navigation.	2.4.3
5	The focus is lost when expanding a list row that contains a dynamic UIM page	The focus management logic is updated to ensure that focus is retained on the expand or collapse toggle button after a row expands. This behavior is now consistent across both static and dynamic UIM pages, ensuring a predictable experience for keyboard users.	2.4.3
6	The iframe title of the Application Search page does not describe its content	The iframe title attribute for each search page has been updated to reflect the specific page being displayed, ensuring that users using assistive technology receive accurate context.	4.1.2

CÚRAM ACCESSIBILITY

# Improvements for screen reader users

## The following screen reader improvements are available in 8.2.2.0

	<b>Problem</b>	<b>Resolution</b>	<b>WCAG</b>
1	Related checkbox fields in a cluster are not programmatically grouped	Dynamic Evidence now programmatically groups related checkbox fields that are presented as a single set of options. This allows assistive technologies, such as screen readers, to identify and announce the relationship between grouped checkboxes.	1.3.1
2	Labels for Tab, Page and List Action menus lack clarity and are not descriptive	Descriptive 'aria-label' attributes are added to the tab, page, and list action menus, and unnecessary 'title' attributes are removed.	2.4.6
3	Screen reader does not announce the modal dialog name and role when it focuses on the first focusable element	The focus management logic for modal dialogs is updated to ensure that screen readers correctly announce the dialog name and role. When a modal opens, focus is briefly set to the dialog container before moving to the first interactive element.	41.2
4	Date input field missing mandatory ARIA attribute(s): 'aria-expanded' and 'aria-controls'	The ARIA attributes 'aria-expanded' and 'aria-controls' are added to the date input component.	4.1.2
5	JAWS and NVDA screen readers read out 'blank' text on the Evidence workspace type tab	When a screen reader user navigates from the page-level action, the focus now moves directly to the tab action, preventing the screen reader from announcing the text 'blank.'	2.4.3

CÚRAM - UPDATES FOR CASEWORKERS

Enhancement to access  
deleted evidence from the  
evidence dashboard

# Enhancement to access deleted evidence from the evidence dashboard

## Business Problem

Previously, if all records for a specific evidence type were deleted, the evidence link was not displayed on the evidence dashboard.

This meant caseworkers could not access those deleted records, even when configured to display them resulting in an incomplete view of the client's history and limiting their ability to make fully informed decisions.

## Solution

A configuration parameter has been enhanced so that evidence types remain available as active hyperlinks on the dashboard, even when all associated records are deleted. This ensures caseworkers can access evidence types containing only deleted records, restoring full visibility of client information when required.

## Before 8.2.2.0

When all records of an evidence type were deleted, the evidence link was not displayed on the evidence dashboard. As a result, caseworkers could not access deleted records, despite the relevant configuration being enabled.

## In 8.2.2.0

- System administrators can use the existing configuration setting to control whether deleted evidence is displayed:  
**Display Deleted Evidence Indicator**
- When set to YES, deleted evidence is displayed and remains accessible, even if all records of that evidence type are deleted.
- When set to NO, deleted evidence is not displayed to users.

## Customer Value

- Maintains access to deleted records for audit and review purposes
- Provides greater control over data visibility
- Supports compliance with regulatory and operational requirements

# Enhancement to access deleted evidence from the evidence dashboard

**Cúram** | Home | Cases and Outcomes | Inbox | Calendar

Kate Smith | Social Assistance 269 - Kate Smith | Earnings - Social Assistance 269

**Social Assistance - Kate Smith**

Primary | 46 years

Home | Overview | **Evidence** | Participants | Assessments | Services | Referrals | Outcome Plans | Contact | Events | Tasks | Issues and Proceedings | Administration

**Dashboard**

- Disability +
- Income**
- Dividends +
- Earnings +** (highlighted with red arrow)
- Assets
- Current Asset +
- Asset Ownership +
- Expenses
- Medical Expense +

When the application property,  
**Display Deleted Evidence Indicator = YES**

The hyperlink to access the evidence is displayed even when all evidence records for the evidence type are deleted.

**Cúram** | Home | Cases and Outcomes | Inbox | Calendar

Kate Smith | Social Assistance 269 - Kate Smith | Earnings - Social Assistance 269

**Earnings - Social Assistance 269**

Evidence | Issues | Verifications

**Evidence**

Participant	Description	Period	Updates	Latest Activity	
Kate Smith	Earns \$100.00 Weekly from Wages and Salaries.	5/19/2026 -	0	Canceled by CASE WORKER on 5/19/2026	
<b>Change Summary</b>					
5/19/2026 - Entered in error	5/19/2026 -		<b>Deleted</b>	CASE WORKER on 5/19/2026 09:53	
Kate Smith	Earns \$100.00 Monthly from Tips and Commissions.	5/19/2026 -	0	Canceled by CASE WORKER on 5/19/2026	
<b>Change Summary</b>					
5/19/2026 - Entered in error	5/19/2026 -		<b>Deleted</b>	CASE WORKER on 5/19/2026 09:53	

CÚRAM - UPDATES FOR ALL

# Documentation for CGISS Generated Tasks and Notifications

# Documentation for CGISS-Generated Tasks and Notifications

## Business Problem

Customers experienced many out-of-the-box (OOTB) Tasks and Notifications generated in Cúram, making task lists and work queues difficult to manage. Because documentation was not available, teams implementing Cúram had limited visibility into where OOTB Tasks and Notifications were triggered. As a result, unnecessary Tasks and Notifications remained in use, creating inefficiencies for caseworkers and reducing overall productivity.

## Solution

Detailed documentation is now available and describes all Tasks and Notifications generated by the Income Support solution (CGISS).

Using this documentation, Implementers are able to see where Curam generates OOTB Tasks and notifications, determine which ones align with their clients business processes, and configure the system so that only the required Tasks and Notifications are produced. This helps reduce the time and effort spent managing unnecessary Tasks and Notifications while supporting greater operational efficiency.

## Before 8.2.2.0

- There was no consolidated documentation of Tasks and Notifications generated by Income Support (CGISS)
- Limited visibility into triggering business processes and configurability
- Customers often retained all OOTB Tasks and Notifications due to a lack of clarity
- Resulted in high task volumes and inefficient work management

## In 8.2.2.0

- Documentation for all Income Support generated Tasks and Notifications is now available. This documentation includes: Task or Notification subject, business processes that initiate creation, related workflow processes, and configurability status, including relevant property names.
- The Cúram Tasks and Notifications documentation is available from [Merative Support Portal](#). You must log in to access this documentation and request access if needed. Enter your credentials and navigate to Knowledge Base, then Article Search, select "Curam Knowledge" as the Data Category Group, and then select "Cúram Tasks and Notifications" Data Category.

Thank You

