IBM Cúram Social Program Management V8.0.0

Deep Dive: Miscellaneous SPM Platform Functional Enhancements

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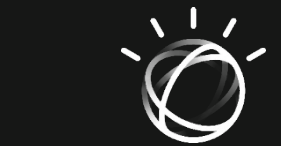
Agenda

- Enhancements to the User Experience
  - Employer/Prospect Employer Search
  - 24-Hour Time Format Override
  - Cascading Eligibility Between Non-Magi and Magi Medicaid
- Citizen Engagement Enhancement
- Where to Find More Information



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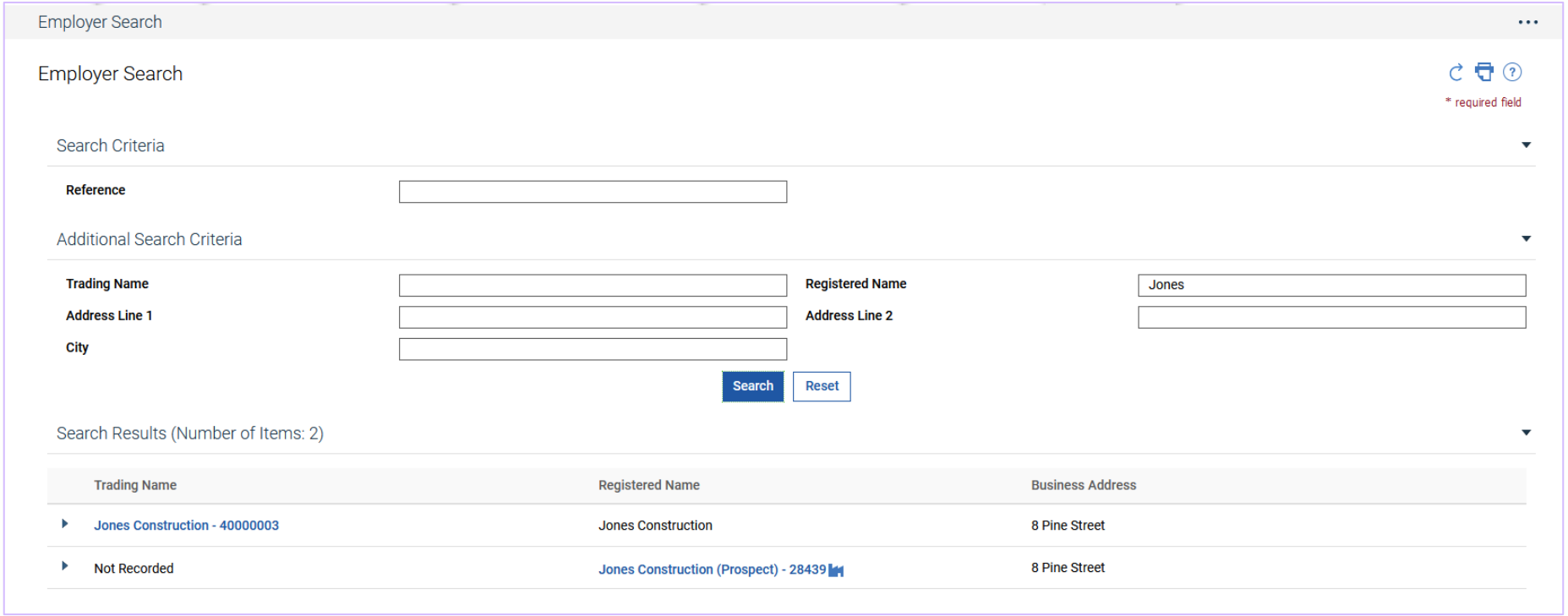
Enhancements to the User Experience

Employer/Prospect Employer Search

Before SPM V8.0.0, an Employer Search also returned Prospect Employers.



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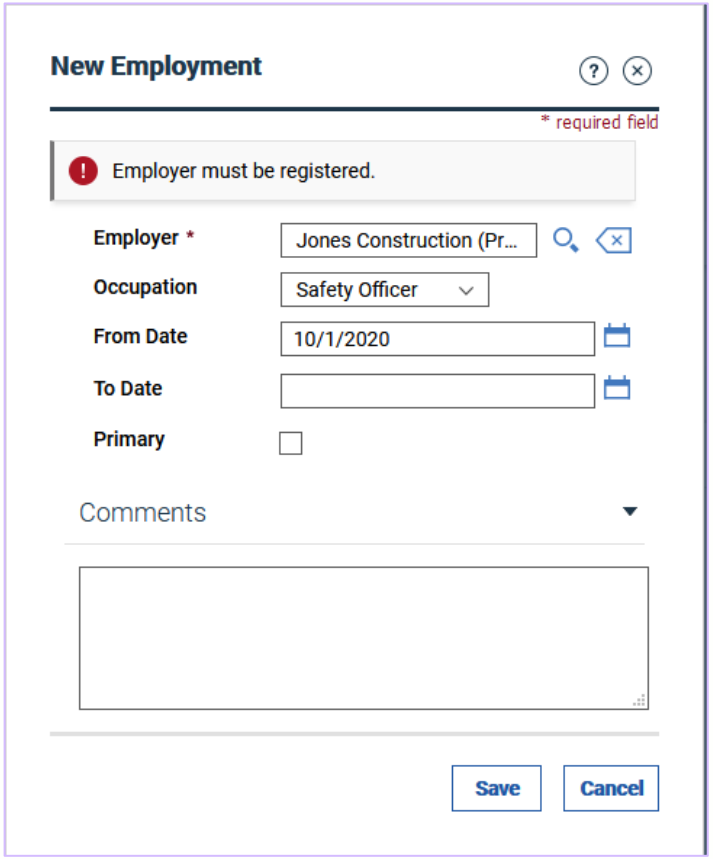
Employer/Prospect Employer Search

When searching for an employer while creating an Employment record for a participant, agencies may not wish to return prospect employers because they cannot be used to create a participant Employment record.

- Returning prospect employers does provide an alert to the caseworker about the existence of the prospect employer.

- However, caseworkers may still want a way to prevent prospect employers from being returned if they do not need to be alerted.



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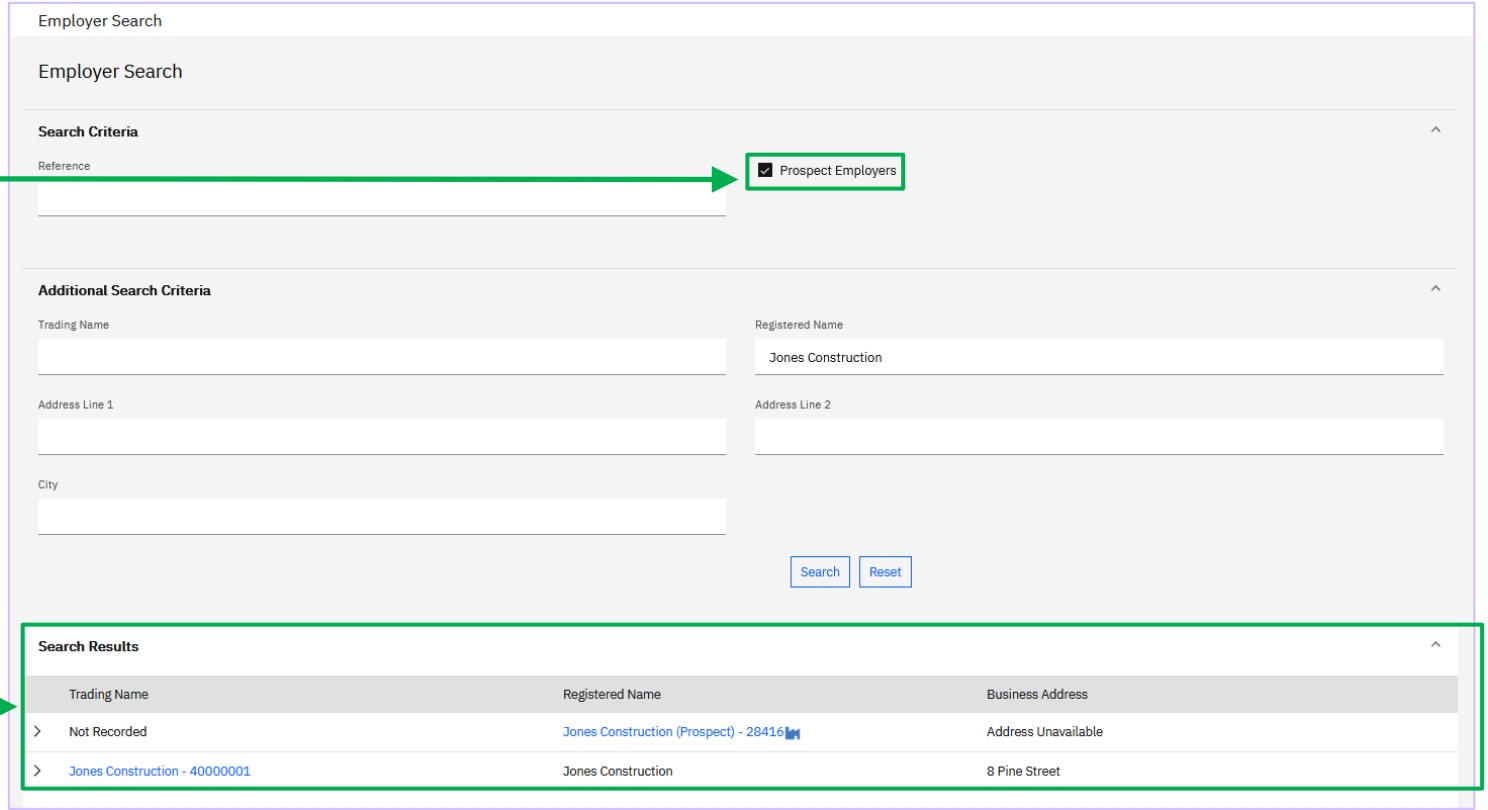
Employer/Prospect Employer Search Enhancements

SPM V8.0.0 enables a user to filter prospect employers from the search results.

Prospect Employers indicator is selected



Employers and Prospect Employers are returned

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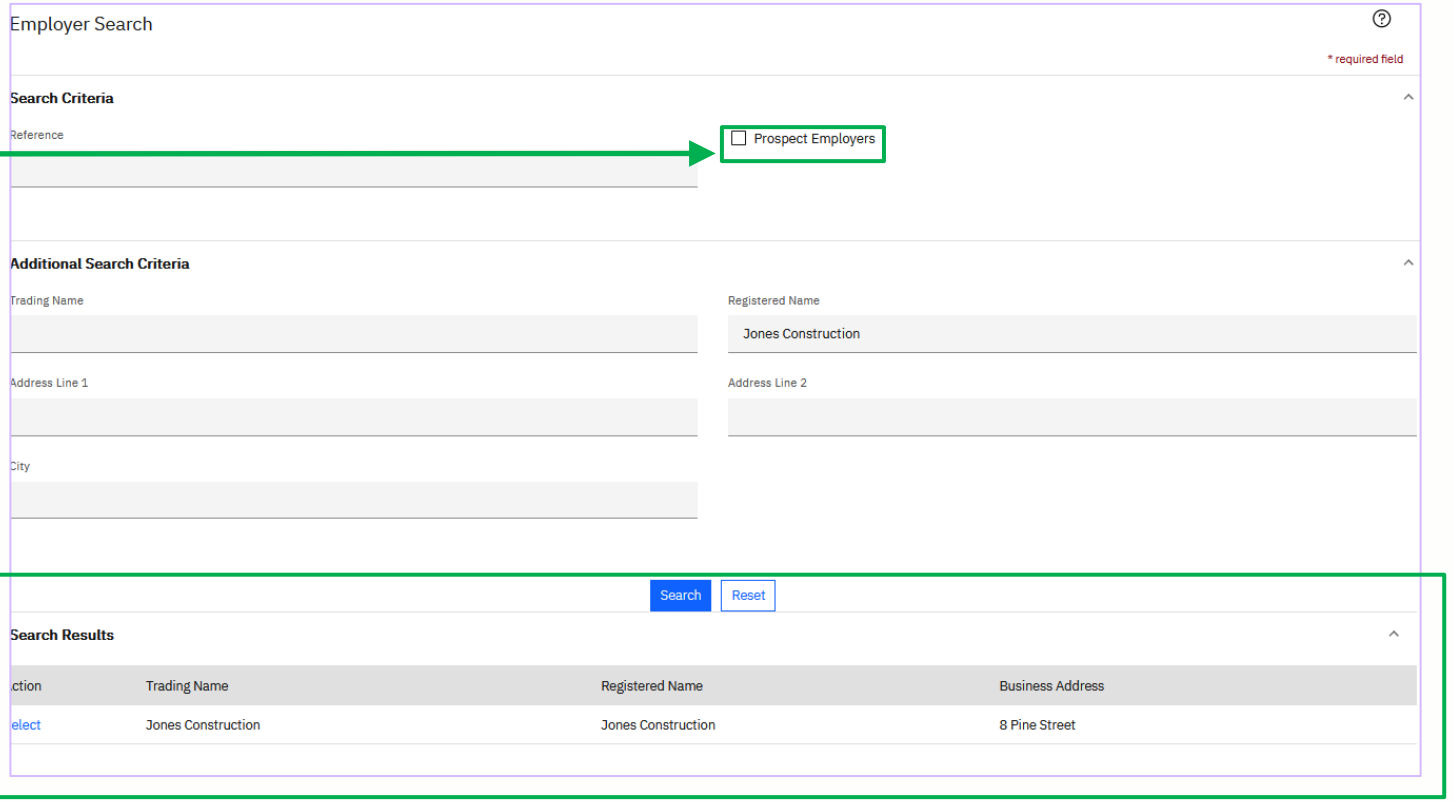
Employer/Prospect Employer Search – Employment Records

Users can exclude prospect employers when creating participant Employment records.

Prospect Employers indicator is deselected



No Prospect Employers are returned

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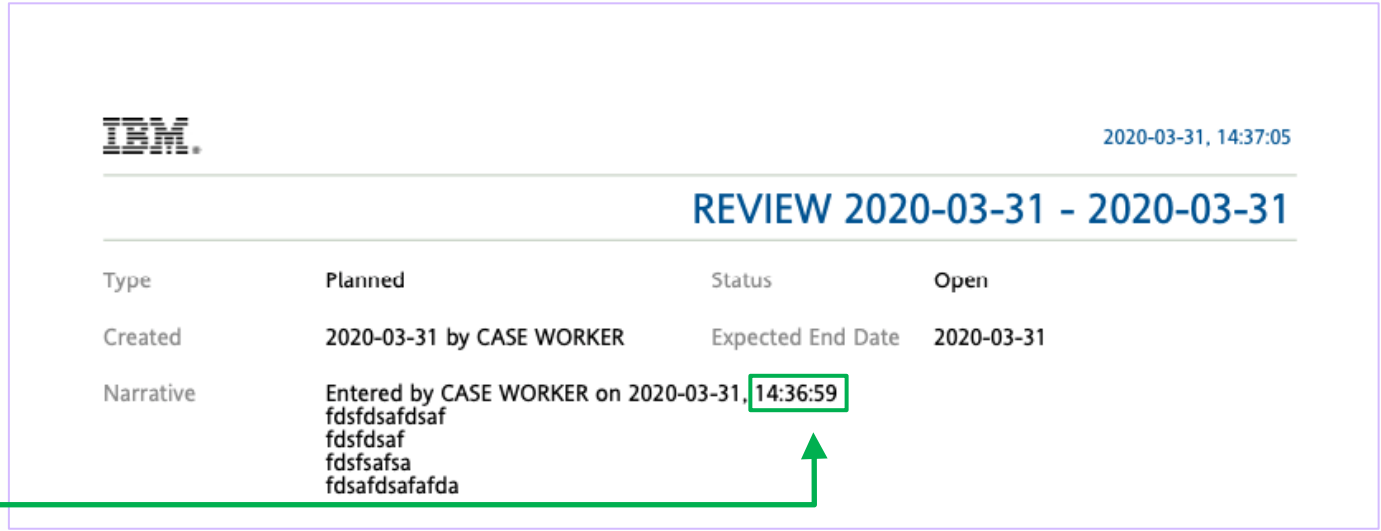
Override 24-Hour Time Format

24-Hour Time Format Across the SPM Platform

- Before V8.0.0, you could not override the time format for Assessment PDF Report Generation, Collaboration Case Transaction History, and Collaboration Case Discussions.
- These areas displayed the time in 24-hour format – HH:mm:ss – for example, 14:36:59.
- The 24-hour time format could be inconsistent with the format in the rest of the application.

24-hour format displayed, when the 12-hour AM/PM format used elsewhere in SPM



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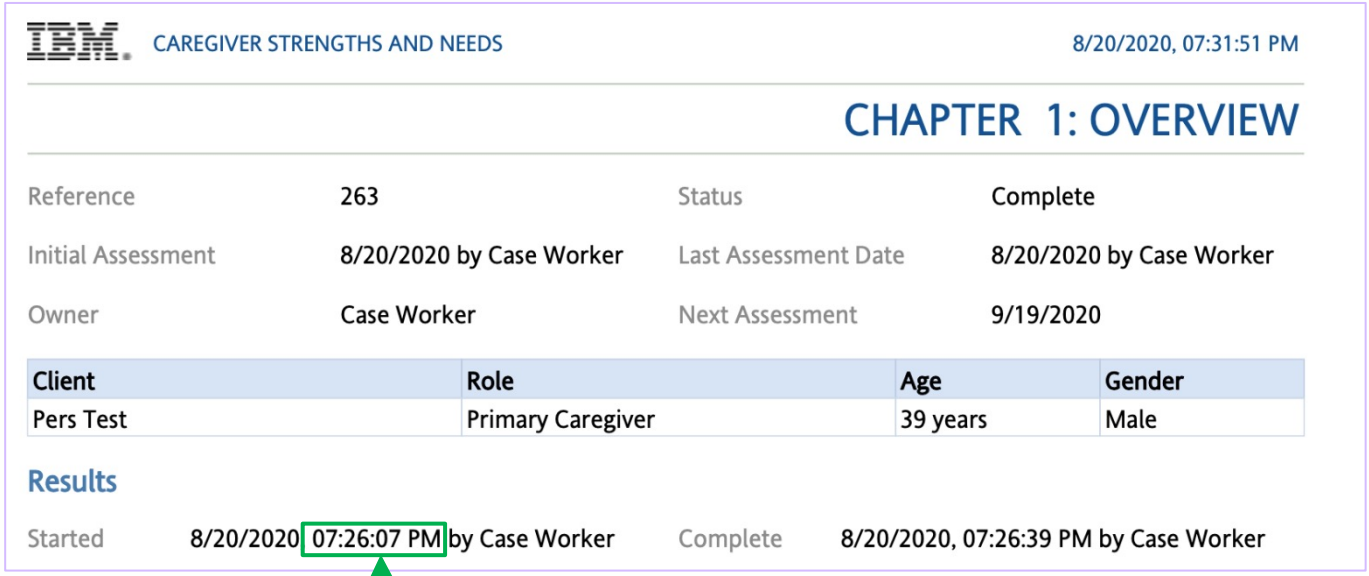
Override the 24-Hour Time Format

In SPM V8.0.0, the time format for Assessment PDF Report Generation, Collaboration Case Transaction History, and Collaboration Case Discussions can be overridden.

The 12-hour AM/PM format is now consistent with the time format in other parts of SPM



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Properties to Override the 24-Hour Time Format

To customize the time format, use two new properties in the Bootstrap.properties file:

- curam.environment.default.timeformat
- curam.environment.default.timeseparator

The following values are allowed:

- curam.environment.default.timeformat: 'hh mm ss a', 'hh mm a', 'HH mm', 'HH mm ss’
- curam.environment.default.timeseparator: ':', '.’

The default value of the time format is still HH:mm:ss.

See work item 260459 in the External Release Notes for further information.

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Cascading Eligibility Between Non-Magi and Magi Medicaid

Cascading Eligibility Between Non-Magi and Magi Medicaid

Magi Medicaid eligibility may be denied where an individual is determined eligible for a non-Magi Medicaid program, for example, traditional Medicaid.

- To support this, information about the eligibility decisions on an Income Support case must be shared to an Insurance Affordability case to be used by Magi Medicaid rules in the determination of eligibility.

Before V8.0.0, the standard approach was to use evidence to represent the eligibility decisions on an Income Support case.

V8.0.0 introduces a new case groups-based approach to store and share eligibility data for non-Magi Medicaid programs for use by Magi Medicaid rules when determining eligibility.

- This approach enhances the way in which cascading eligibility is implemented and maintained and is in keeping with other areas of SPM that share eligibility in this way.

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Cascading Eligibility – New Database Table

A new database table called *NonMagiEligibility* is used to share eligibility data for non-Magi Medicaid programs.

- When Assistance case groups are created, periods of eligibility for non-Magi programs for an individual are stored.
- The data is used by Magi Medicaid rules in the initial and ongoing determination of Magi Medicaid eligibility.
- Magi Medicaid eligibility automatically adjusts to account for changes in non-Magi Medicaid eligibility.

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Cascading Eligibility – New Hook Point

A new hook point called CREOLECustomCaseGroupsMaintainer is responsible for writing case group data to the database.

Default implementation writes the data to NonMagiEligibility for the non-Magi programs.

- Can be extended to control which products get written
- Can be replaced to write to a different table or more than one table

```
· Aged, Blind and Disabled
· Breast and Cervical Cancer
· Emergency ABD
· Emergency Medically Needy Children
· Emergency Title IV-E Adoption
· Emergency Title IV-E Foster Care
· Long Term Care
· Medically Needy Children
· Medically Needy Children With SpendDown
· Medically Needy Long Term Care
· Medically Needy Long Term Care With SpendDown
· Medically Needy Pregnant Woman
· Medically Needy Pregnant Woman With SpendDown
· Refugee
· Title IV E Adoption
· Title IV E Foster Care
```

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Cascading Eligibility – Configuration Changes

To support the new case-based approach, the following configuration changes have been made:

- ISMedicaidEligibility evidence is no longer configured against the Participant Data Case.
- NonMagiMedicaidEligibility evidence is no longer configured against the Insurance Affordability integrated case.
- ISMedicaidEligibilty evidence is no longer shared to the logically equivalent NonMagiMedicaidEligibility table.

Insurance Affordability rules have been updated to reference non-Magi Medicaid eligibility from the new NonMagiEligibility table.

See work item 261422 in the External Release Notes for further information about the rule changes.

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Citizen Engagement Enhancement

PDF Summary

A citizen can download a version of their submitted application and can view an exact record of what was submitted to the agency.

A new template called IntakeApplicationPDFTemplate.xsl is now provided.

The new template is laid out in a more logical way than the previous PDF template and uses information from the summary page in IEG scripts to generate the PDF summary form. Where an IEG script contains multiple conditional summary pages, the last visible summary page is used to generate the PDF.

You can also customize the header information, for example, including or excluding certain information, such as logo, reference number, and application date and time.

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How do I Take on the New Template?

You can choose the default, earlier template, or the new, improved template.

Notes

- The new template is called IntakeApplicationPDFTemplate.xsl
- By default, the previous template, WSXSLTEMPLATEINST001.xsl, is still configured and provides compatibility for existing scripts and for scripts with no summary configured.
- If you take on the new template, but have no summary configured for the IEG script, the previous template is automatically used instead.

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Where to Find More Information

What's New in Social Program Management 8.0

Employer/Prospect Employer Search

- "Maintaining Additional Information for Persons and Prospects" and "Searching for Participants" sections of the Participant Guide

24-Hour Time Format – See work item 260459 in the External Release Notes for further information

Cascading Eligibility Between Non-Magi and Magi Medicaid

- "Setting certification period" and "Customizing cascading eligibility between non-MAGI Medicaid and MAGI Medicaid program" sections of the Income Support Guide

PDF Summary Enhancement – "Customizing the generic PDF summary form for processed applications" section in the Configuring the Universal Access Responsive Web Application guide

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