

Cúram Action View 1.0.0

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Introduction

Welcome to the Cúram Action View 1.0.0 release.

For information about new features and functionality, see “What’s new in this Release” below. For more information about Cúram Action View, refer to the product documentation at [Product Documentation and PDFs](#).

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What's New in this Release

Introducing Cúram Action View

Cúram Action View 1.0.0 introduces a unified, action-oriented client summary page bringing together the most important information about a citizen into a single view and reducing the need for caseworkers to navigate between multiple screens to piece together a citizen's situation.

Action View brings together the following:

- **Relationships:** view a citizen's key relationships, shared cases, and special cautions, with the ability to add, edit, or delete relationships directly from the card.
- **Cases and Entitlement:** see open and closed cases, expected and previous payments, outstanding verifications, issues, and evidence in edit.
- **Applications:** monitor application status, view progress through the lifecycle, and take action such as submitting, authorising, or denying applications without leaving the page.
- **Recent Activity:** browse a consolidated timeline of notes and registration events, with filtering by type and time period, and full note management.
- **Quick Actions:** use the New Note quick action (or Shift + N) to create a note relating to a person, a case, or an application in seconds.

Cards are configurable - you can select which ones to display, adjust the layout, or create custom cards to support project-level extensions. The page layout adapts responsively to different screen sizes, ensuring a consistent experience across devices.

Prerequisites: Cúram version 8 or higher is required. Action View is delivered as an add-on (new tab) and does not require a full upgrade.

For more information about Cúram Action View, refer to the product documentation at [Product Documentation and PDFs](#).

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Known Issues

WorkItem:SPM-150753 - Recent Activity date picker not fully accessible with keyboard or assistive technologies

Description: The date picker used in the Recent Activity filter by time control does not fully meet accessibility requirements. Some users may experience difficulties when navigating the date picker using a keyboard or assistive technologies. Accessibility support for this control will be improved in a future release.

WorkItem:SPM-151178 - Cases and Entitlement Card: localized text from the API is reverting to English after initial invocation

Description: Localised text on the Cases and Entitlement card displays correctly in the user's language on first view after login or server restart. However, on all subsequent views, the content reverts to English. This issue affects only translatable content and will be addressed in an upcoming release.

WorkItem:SPM-151392 - Recent activity card returns no Case or Participant Notes when verbose tracing is enabled (unhandled server exception)

Description: The Recent Activity card retrieves notes from both Case Notes and Participant Notes. On Cúram version 8.0.3.0, when any one of three specific tracing properties is enabled, these searches fail and an unhandled server exception is thrown. This issue has previously been fixed in version 8.1.1.0. For customers using versions 8.0.3.0 up to but not including 8.1.1.0, when verbose tracing is enabled, the Recent Activity card will not return any events related to the person's Case Notes or Participant Notes. All other aspects of the Recent Activity card remain unaffected. The issue will be addressed in an upcoming release.

WorkItem:SPM-152106 - Multiple New Note modals open when Shift+N shortcut is used repeatedly or after clicking New Note button

Description: Using the keyboard shortcut (Shift + N) to open the New Note modal in the Action View tab multiple times in quick succession, or selecting the New Note button followed by the keyboard shortcut, may cause multiple modal dialogs to open. This can result in an unresponsive or unusable second modal remaining in the background after the first is actioned. A fix for this issue will be delivered in a future release.

WorkItem:SPM-153765 - Product Delivery Entitlement details are not being populated when the determination period is in the past

Description: When viewing the entitlement for a program in the Cases and Entitlements card, the entitlement details may not be displayed if the determination period is for a date in the past. This issue affects only entitlement period and amount for a date in the past; if there is a corresponding payment it is not impacted. All entitlement details when the dates are within the current date are displayed. The issue will be addressed in an upcoming release.

WorkItem:SPM-154180 - Action View modal dialogs may intermittently fail to dismiss

Description: When performing certain actions from Action View that trigger a modal dialog - such as deleting an application or checking eligibility - the modal may intermittently fail to dismiss after the action completes. The modal continues to display a spinner even though the underlying action has completed successfully. This is a sporadic issue that is more likely to occur when multiple Action View pages have been opened and closed within the same browser session. This issue will be addressed in an upcoming release.

Workaround: Close the unresponsive modal by clicking the 'X' button, then navigate away from the Action View tab and back again to refresh the page. The requested action (e.g., application deletion) will have completed successfully.

WorkItem:SPM-154247 - Relationships card shows blank Status field when expanding a relationship record with multiple sources

Description: On the Relationships card, when PEC and PDC are both enabled and a client has a relationship that originates from multiple sources (e.g. a solution case and/or a person record), expanding the relationship record displays the Status field with a blank value. The Status field should only be shown when only one relationship type is recorded. When multiple sources exist, the Status field should be hidden. When there are multiple relationship types recorded, the In-Edit icon incorrectly appears in the related person's header. Both issues will be addressed in an upcoming release.

WorkItem:SPM-154342 - Authorizing a Medical Assistance program from the Applications card does not return user to Action View correctly

Description: When authorizing an income support application from the Applications card on Action View, selecting the Authorize action for a Medical Assistance program (such as Medically Needy Children, ABD, or QMB) returns the caseworker to the Action View page after the authorization modal is dismissed, but a page replacement occurs and incorrect content is displayed. This issue is limited to Medical Assistance programs and the underlying data is correct and not impacted by this issue. Other program types such as Cash Assistance and Food Assistance are not affected. The issue will be addressed in an upcoming release.

Workaround: Navigate away from the Action View tab and then navigate back to it. This will refresh the page and display the correct content.

WorkItem:SPM-154344 - Refresh behaviour may vary after performing actions

Description: In Cúram Action View, the way the page refreshes after performing certain actions may not always be consistent. For some actions, the refresh is seamless. For example, after deleting an application, the applications card updates dynamically without a full page reload. For other actions, the system performs a full page refresh automatically, such as after marking an application as ready for determination or deleting a relationship. When navigating away from Action View to complete a task on another page (for example, resolving a verification) and then returning, a manual refresh is required to bring the page up to date.

All data remains accurate and no information is lost. The content displayed after any refresh is always correct. Improvements to make refresh behaviour more seamless and predictable across Action View will be delivered in a future release.

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System Requirements

For information about the supported software for this release, see the [Prerequisites and supported software](#).

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Installing this Release

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Download

This release is available to download from [Merative Support](#). You must log in to download software, request access if needed. Select Cúram Support and Software Download, enter your credentials and download the software.

Verify Download Integrity (SHA-256 Checksums)

To ensure the integrity of your downloaded files:

1. Download the file(s) from the links provided above.
2. Generate the SHA-256 checksum for the downloaded file using a tool such as shasum or certutil. For example:
 - On Linux, run `shasum -a 256 <filename>` in the Terminal.
 - On Windows, run `certutil -hashfile <filename> SHA256` in the Command Prompt.
3. Compare the generated checksum with the corresponding value in the table below.
4. If the checksums match exactly, the file is authentic and has not been tampered with.

Java8

Java8 ZipName	SHA-256 Checksum
CuramActionView_1.0.0_Java8.zip	79504aefec9341266f34c0b362098a034136cea0eaf1afbe9bb3f2df2ab36ae1

ModernJava

ModernJava ZipName	SHA-256 Checksum
CuramActionView_1.0.0_ModernJava.zip	ff90b3b1c1d8b62c7b292ebb370d66bd5595d4901ab8cf51dcbfdee89c62a9a4

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Installation

For information on installing this release, refer to the product documentation at [Product Documentation and PDFs](#).

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Notices

Before using this information and the product it supports, read the information in ["Notices"](#)

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